



UPDATING YOUR SEASON PASS PHOTO

Using a Desktop Computer

STEP 1. Select a photo of yourself and save it to a place on your computer where you can recall it later in this process. To ensure your photo will be accepted:

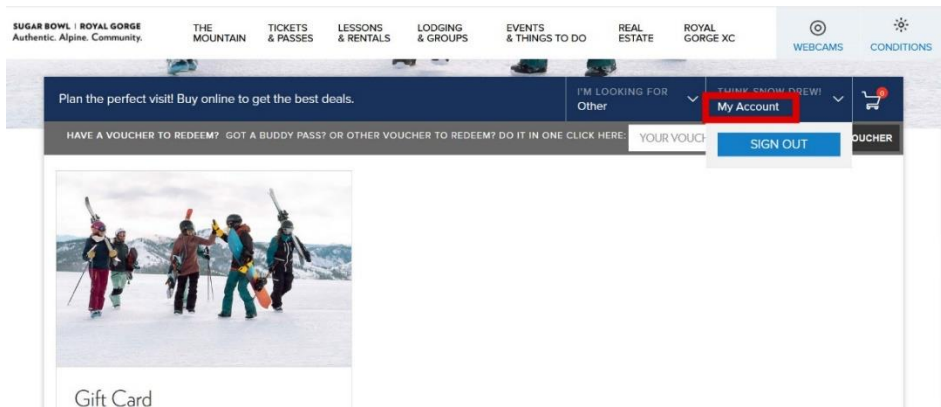
- Your photo must be in a color
- Select a tight head shot in front of a plain, light-colored background
- Do not wear a hat or sunglasses



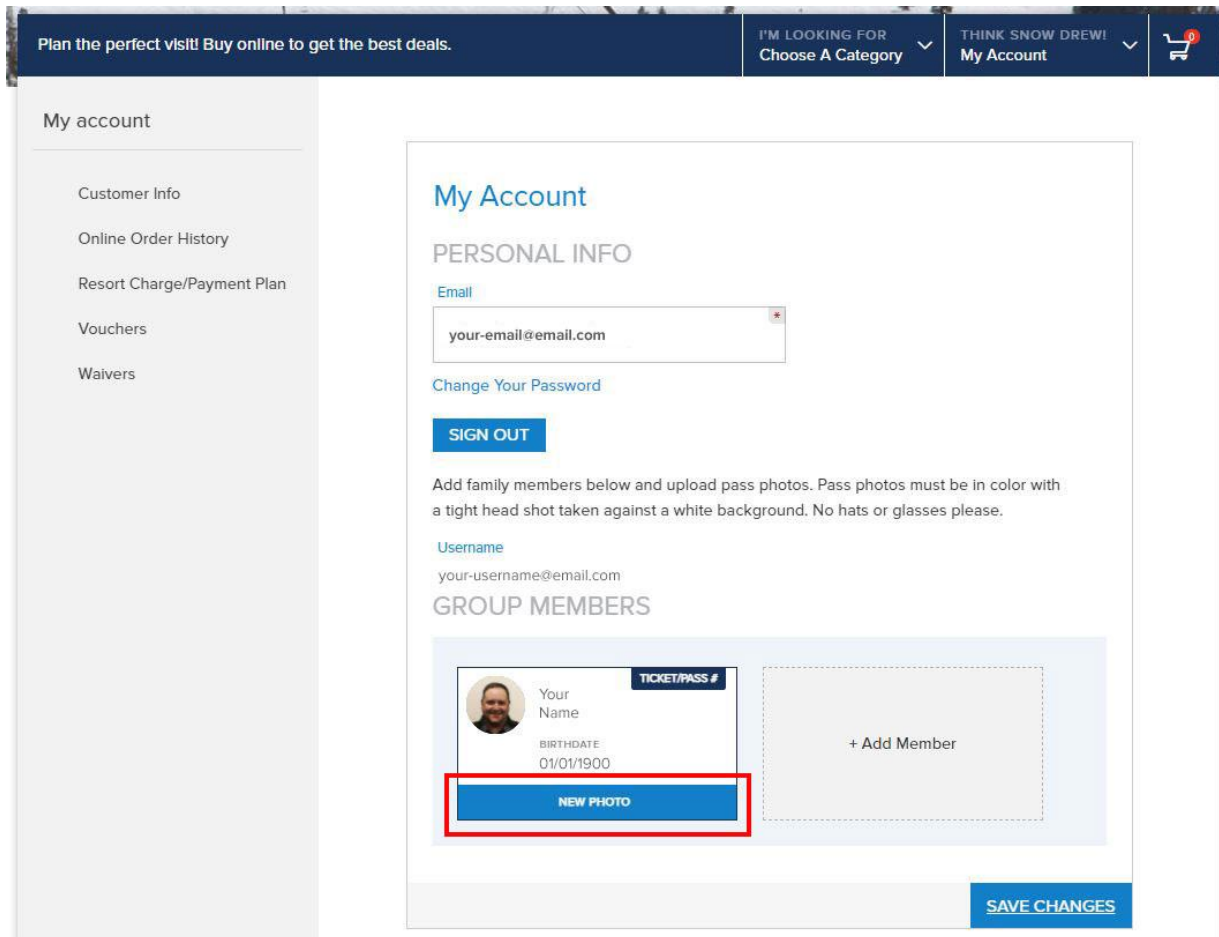
STEP 2. Log-in to your online store account by clicking here:
<https://shop.sugarbowl.com/login?returnUrl=customer%2Finfo>

Follow the on-screen instructions to log-in.

STEP 3. After logging-in, the store should automatically direct to you the “My Account” section. In case it does not, you can access your My Account section of the store by **clicking on the words “My Account”** in the dark blue banner bar.



STEP 4. Scroll down the My Account page to the GROUP MEMBERS section. Find your name and click **New Photo**.



STEP 5. You'll be prompted to select the photo you've saved on your computer. Find where you saved it and click to upload it. You'll be given the opportunity to crop and/or rotate the photo before confirming the upload.

Repeat steps 4 and 5 for any other members of your group who need a new photo.

You're all finished!

Give us a call at (530) 426-9000, option 2, or email us at seasonpass@sugarbowl.com if you encounter any problems with the process detailed above.